HomeServe USA/Jackson Township Municipal Utilities Authority
Bill Assistance Program

HomeServe USA (HomeServe) is a leader in providing **home repair solutions**. At HomeServe, our mission is to free our customers from the worry and inconvenience of home repairs. A core component of our culture is to give back to the communities we serve. As part of this commitment, we are offering the **Bill Assistance Program (Program)** to qualifying Jackson Township Municipal Utilities Authority (JTMUA) customers. Each year, HomeServe makes a donation in JTMUA's name and this year they have opted to allocate a portion of that to a Program to help customers pay their utility bills.

Program Guidelines

Under the Program, from among those applicants who meet the applicable standards, HomeServe will arrange for the fund to be made available to those who qualify.

Eligibility for the Program requires disclosure of total household income via the Program application -- the combined income from all persons living in the home, including, but not limited to, income from wages, salaries, interest, dividends, support payments, public assistance, Social Security and pensions, housing and military subsidies, rental income, and self-employment income. Income, however, is not the only requirement. Applicants will need to disclose other personal information in order to apply to the Program as specified in the application form. Not all applicants will qualify and not all qualifying applicants will receive bill assistance.

Funds will not exceed more than $250 per customer. Funds are not intended to take care of the entire utility bill; but to assist in lowering the amount due per qualifying customer.

Program eligibility

An applicant must meet the following criteria:

1. Applicant must be a customer of JTMUA.
2. Applicant must have an inability to pay their water bill, which must be:
    1. $500 or more
    2. At least 3 months past due
3. Applicant must not have any other means of paying for the water bill.
4. Applicant must be a legal resident of the United States, who is twenty one years of age or older, and live in the home to which the water bill relates.
5. All individuals included in household size must be full time residents of the home where the bill is issued, not paying rent.

For guidance for this Program only, HomeServe provides these threshold guidelines for maximum annual income for the Program:

Household Size	Maximum Annual Income	Household Size	Maximum annual Income
1	$23,340	5	$55,820
2	$31,460	6	$63,940
3	$39,580	7	$72,060
4	$47,700	8	$80,180

Each additional household member resident at the home allows the addition of $8,120. These income guidelines may change from time to time.

What to Expect and Conditions for Participating in the Program:

- Completion and submission of the application form does not guarantee acceptance. Final funding approval is at HomeServe's sole and absolute discretion.
- Upon receipt of a completed application form, a HomeServe representative may contact the applicant to gather additional information about the nature of their need for bill assistance, income and/or ability to pay for the bill from other sources. Such contact does not guarantee acceptance into the Program. **Proof of qualifying income may be required.**
- Only one bill assistance per address can qualify for this Program per calendar year.
- An applicant's fraud or misrepresentation of facts that are material to qualifying for this Program may result in disqualification from the Program.
- Only one applicant per household may apply.
- Funds are not provided directly to an applicant.

Information collected in connection with the Application will be used in accordance with HomeServe's privacy policy except as otherwise contemplated in these Program guidelines. HomeServe's privacy policy is located at: www.homeserveusa.com/privacy-policy.

How to Apply

If you are faced with a hardship and are interested in being considered to participate in the Program as outlined above, complete this form and mail it to the below address:

Attn: Tammy Sunday
HomeServe USA
45 Glover Ave, 5th Floor
Norwalk, CT 06850

If you have any questions regarding the Program, please e-mail:
tammy.Sunday@homeserveusa.com.

Terms

The Program is funded and administered by HomeServe USA in its sole and absolute discretion. This Program may be modified or terminated without prior notice for any reason, including the unavailability of funding, fraud or misuse of the Program.

Application

First Name

_____

Last Name

_____

Address

_____

City

_____

State

_____

Zip/Postal Code

_____

Phone

_____

Alt Phone

_____

E-mail Address

_____

Qualifying Questions

Part One: Are you a customer of Jackson Township Municipal Utilities Authority? Check one.

- Yes
- No

Part Two: What is the total amount due on your current water bill? **Please provide current bill for review.**

$_____

Part Three: How many months is your current water bill past due?

_____ months

Part Four: Total number of adults and children in household. Check one.

- 1
- 2
- 3
- 4
- 5
- 6+

Part Five: Total yearly household income (from all sources before deductions for all members of household)?

$_____

Part Six: Sources of Income

Please mark your sources of income; select all that apply:

- Social Security
- SSP or SSDI
- Pension
- Interest of Dividends from: Savings, Stocks, Bonds, or Retirement Accounts
- Wages
- Payments and profits from self-employment
- Unemployment benefits
- Insurance or legal settlements
- Disability or Worker's Compensation
- Spousal or Child Support
- Grants
- Rental or Royalty Income
- Cash or Other Income

Agreement – Please Read and Sign Below

I state that the information I have provided in this application is true and correct. I have read and understand the Program eligibility and terms and conditions and agree that I comply with them. I agree to provide proof of income if asked to do so. I understand that I will be contacted by a HomeServe representative at the address or other contact information provided above, including phone numbers or email address if needed. I freely provide this information to be used in connection with this Program and according to HomeServe's Privacy Policy that is linked to at the bottom of every page of www.homeserveusa.com. Further, I give HomeServe permission to use my name, voice, and likeness for promotional purposes without any further consideration of any type.

Your Signature

_____

Today's Date

_____